



1700 Mt Seymour Road, North Vancouver, British Columbia, Canada V7G 1L3  
Tel: (604) 986-2261 Fax: (604) 986-2267 www.mtseymour.ca

## **2020-21 Group Programs Terms and Conditions**

### Booking

- Groups must book 2-3 weeks in advance, depending on Program. Dates and times book up quickly so reserve early to get your preferred dates
- Groups must meet the minimum group requirements (10 Ski/Board, 20 Outdoor Education/Snowshoe, 20 Tubing/Tobogganing, and half-day room bookings)
- Final group numbers must be provided 2-3 weeks prior to your visit date, depending on Program
- Your date is not confirmed until a signed Reservation is received and confirmed by Mt Seymour Resorts

### Changes/Cancellations

- Payments will be refunded should Mt Seymour be closed due to weather conditions or Groups are affected by COVID-19. Proof of positive COVID-19 will be required.
- Changes made before 2-3 weeks, depending on Program, cannot be guaranteed.

### Payment

- Ski & Snowboarding Lessons: Full payment and registration is due 3 weeks prior to visit. Participants must sign up on-line to complete individual lesson information.
- Snowshoe/Tubing & Tobogganing: Full payment is due 2 weeks prior to visit.
- All payments must be made on-line by credit card. E-commerce accepts Visa debit, and Mt Seymour gift cards.
- Group organizers can choose either to have their group pay individually or the organizer can book on behalf of the group and pay the total.

### Visit Preparation

- All participants must conduct a COVID-19 health self-assessment and will need to stay home if they are displaying any symptom. <http://www.bccdc.ca/health-info/diseases-conditions/covid-19/about-covid-19/symptoms>
- Mt Seymour is an alpine environment, as such, weather can change quickly. Unless Mt Seymour is closed for extreme weather, all programs run as usual (even in snow or rain).
- All vehicles must have winter tires and we recommend you carry chains. Please leave plenty of time to ascend the mountain as well as to find parking. (Especially on weekends and holidays)
- Mt Seymour offers shuttle bus service during our winter months from Rupert Skytrain and Parkgate to Mt Seymour. Please refer to our website for rates and schedules. (<http://www.mtseymour.ca/shuttle-bus> )

- Snowplay group organizers check in at the retail area of Enquist Lodge 30 minutes prior to your start time. Tickets will be given to the group organizer who is responsible for distributing them to the rest of the group participants.
- Ski/Board group organizers check in outside the Alpine Activity Centre 45 min prior to your lesson start time. If you are late your lesson will end as previously scheduled.
- Snowshoe group organizers check in at the Snowshoe Centre 30 minutes prior to your tour start time. Guides will meet the rest of the group behind the Snowshoe Centre to assist with ticket and snowshoe distribution. If you are late your tour will still end as previously scheduled.
- Room Booking group organizers renting the Loft or the Yurt check in at the retail area of Enquist Lodge 30 minutes prior to your room booking start time.

**For any group updates or questions please contact Group Sales at 604-986-2261 x210 or email [registrar@mtseymour.ca](mailto:registrar@mtseymour.ca).**